

435 W. Starin Road, Whitewater, WI 53190 Phone (262) 473-2140 Fax (262) 473-5468 www.fairhaven.org

March 10, 2020

Dear Fairhaven Residents and Family members,

We wanted to update you on things we are doing to prepare, monitor and prevent the Coronavirus within our community.

Fairhaven is monitoring visitors to the facility. We are asking that all visits be limited to essential visits. Anyone who has traveled outside the state/country or to an area known to have an outbreak or are experiencing symptoms are asked not to visit the facility at this time.

Fairhaven is asking visitors to sign in at the main entrance so that we may monitor and track if necessary.

Fairhaven continues to monitor what is happening within the state, through the Wisconsin Health Department and CDC. There are no cases in the facility at this time.

Fairhaven has taken the steps below and will modify as necessary.

For Residents: we are monitoring symptoms daily, monitoring group and community events, limiting non-essential trips out of the facility, providing education and training with residents regarding measures taken to prevent the spread of infection, hand hygiene and respiratory etiquette.

For Staff: we are monitoring health, maintaining focus on prevention, infection control, hand hygiene and reviewing protocol for cleaning and sanitation and reviewing emergency plans and responses.

For Families: we are encouraging families to limit their visit to essential visits and are encouraging other forms of communication such as phone calls, skype, facetime. We will provide updates as necessary on our website and in communications to you. If you have any questions or concerns, please feel free to contact Fairhaven at 262-473-2140.

Thank you for your understanding and for helping to protect the health and safety of all we care for.

Sincerely,

Paul Kuenning President/CEO Karen Boyle Director of Nursing

"Where Life Is Added To Years"