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August 7, 2020

Dear Residents, Families and Powers of Attorneys:

Our Covid-19 isolation unit has been up and running since Friday, July 31 and to date we have had 5 residents test positive for Covid-19. This is a separate isolated unit on 3rd Floor Skilled Nursing, West Wing staffed by members who have been assigned to and are only working on that unit. We have made the West Wing Elevator accessible only to the 3rd Fl. Covid unit. The residents that tested positive were relocated to this unit and cared for since this time. All admissions have been put on hold for skilled nursing and Hearthstone, so our focus would be on ensuring the safety and best practices are being followed during this unfortunate time.

On a positive note, we have had no additional residents or staff show symptoms since July 31st and the residents in the Covid-19 unit have not had major changes in condition or symptoms that would require continued isolation in the Covid-19 unit. Staff that have tested positive are all recovering and doing well. We have been in contact with the Walworth County Health Department and our Medical Director. Upon consultation and review of the CDC guidelines, we hope to be able to have the residents relocated back to their rooms on Monday, August 10 as long as there are no major symptom changes and we continue to meet the CDC guidelines.

We have confirmed with the County, starting August 11 all staff will be tested bi-weekly. All residents on the skilled floors; 2nd and 3rd; and at Hearthstone, will continue to be monitored. Additional staff training will be given on infection control, hand washing and use of shared equipment.

Staff continue to be checked upon starting shift for symptom and answer the check questions and temperatures checked and is repeated now every 4 hours. Residents will continue to be monitored every shift. If all goes according to plan, we will be able to resume window visits and spousal visits on Thursday, August 13.

We thank you for all the well wishes, prayers, positivity and continued understanding during this process.

We will continue to update you through mailings and notifications on our website www.fairhaven.org and through our Facebook page: Fairhaven Senior Services.

If you have any questions please contact Karen Boyle, Director of Nursing, Dawn Blazier, Infection Preventionist, Stephanie Zwitter, Hearthstone Team Leader or myself by calling 262-473-2140.

Sincerely,

Paul Kuenning
President/CEO