



435 W. Starin Road,  
Whitewater, WI 53190  
Phone (262) 473-2140  
Fax (262) 473-5468  
[www.fairhaven.org](http://www.fairhaven.org)

---

September 12, 2020

Dear Residents, Families and Powers of Attorneys:

This week on Thursday all residents on skilled nursing floors 2 & 3 and 4<sup>th</sup> floor assisted living (CBRF) were tested along with all staff members. Unfortunately, test results have come back with positive cases for 6 residents on 2<sup>nd</sup> floor and 6 staff members from various departments. Following our protocol these staff members are now off schedule per the CDC guidelines. The residents who tested positive will be relocated to the Covid unit (now located on 3<sup>rd</sup> floor south, rooms 301-318) Saturday morning. This change in location of the Covid Unit was done this week prior to testing results in case a larger area was needed.

All staff and residents on floors 2,3,4 will be tested again on Wednesday as the State has put out new guidelines for Facilities that have positive test results where we will be testing weekly until we have "0" positive results and going to every other week thereafter.

Residents at Hearthstone will be tested on Monday as one of the staff tested positive. Hearthstone and Skilled nursing floors 2 and 3 and 4<sup>th</sup> Floor Assisted Living continue to be limited to essential staff and services and essential and compassion visits. All Staff and approved visitors are required to wear a face shield on 2<sup>nd</sup> and 3<sup>rd</sup> floor as well as 4<sup>th</sup> Fl assisted living due to their positive case from 9/4.

Residents when outside of their room are required to use a mask. Transportation for medical appointments will continue at this time. Spousal visits, Window visits, beauty shop, programs for these floors 2 & 3 are discontinued at this time. If no new cases emerge for 4<sup>th</sup> Floor, we will look to resume window visits for them on Tuesday the 15<sup>th</sup>.

Resident in apartments will continue to use mask when out in common areas of the building and are able to continue with window visits.

We continue to be in contact with the Public Health Department in Walworth County and our Medical Director and are continuing to monitor and follow our Public Health and CDC guidelines. We will continue to update you through mailings and notifications on our website [www.fairhaven.org](http://www.fairhaven.org) and through our Facebook page: Fairhaven Senior Services.

If you have any questions please contact Karen Boyle, Director of Nursing, Dawn Blazier, Infection Preventionist Stephanie Zwitter, Hearthstone Team Leader or me by calling 262-473-2140.

Sincerely,  
Paul Kuenning  
President/CEO