

November 20, 2020

Dear Residents, Families and Powers of Attorneys:

COVID 19 is quickly increasing in prevalence across the state of Wisconsin and in the city of Whitewater which now has a 17% positivity rate. Unfortunately, additional residents on 3<sup>rd</sup> floor and staff of Fairhaven have tested positive for the virus. Residents that have been on the Covid unit are now returning back to their units so we are able to accommodate the new positive cases. Staffing is limited and carefully managed at this time.

We continue to monitor all staff for symptoms prior to shift and during shift and performing quick test if symptoms are present. Staff are removed from schedule according to guidelines. Staff are tested two times a week. Items may continue to be left at the front entrance for delivery to residents. Please labeled with apartment and name. Social services may assist in coordinating calls via zoom or skype on all floors. Guests and service workers coming into the building must answer the health survey, have temperature taken, mask, face shield, gown, and wear gloves when here for an approved essential or compassionate visit.

**Floors 2 & 3 Skilled Care and 4th floor Assisted Living**

Residents are being monitored for symptoms and tested with a quick test if symptoms are present.

All residents will remain in their rooms, wearing a mask when out in public spaces

Visits will be limited to only approved Compassionate visits.

In house spousal visits are discontinued at this time.

Beauty shop and Massage therapy are discontinued at this time.

Transportation will be limited to only essential medical appointments.

Leisure services activities will be limited

Meal services will be limited and served in rooms

**Floor 3**

The COVID-19 unit located on 3<sup>rd</sup> floor is open at this time.

**Hearthstone**

Beauty shop appointments are discontinued at this time

Approved Compassionate visits continue

Window visits are discontinued at this time.

Transportation is limited to only essential medical appointments

**Apartments/Fairhaven**

**14-day isolation ends 11/23/2020**

For caution we ask all residents not to congregate or use lounges.

We ask all residents to not use the front desk, make request by calling or sending note left on door.

Limit use of common spaces to doing laundry or trash, going to storage units, Library (limit one at a time) exercise room (clean before and after use).

Going for walks outside going for a drive or medical visit for medical appointments. Please no drive-up usage.  
Groceries may be ordered on-line for staff pick up or through leisure services  
Meals may be ordered through dining services  
Mail will be delivered to your apartment  
Massage and Beauty shop services will be discontinued at this time.  
Apartment window visits with closed apartment window are allowed.

### **Prairie Village**

Community Center will remain closed at this time.  
Please use caution when out in the greater community-limiting places visited-preferably medical appointments only  
Wearing masks covering nose and mouth  
Washing hands frequently  
Using hand sanitizer  
Monitor yourself for symptoms and contact your medical professional if needed.

Beginning Monday, Nov. 9, the University of Wisconsin-Whitewater will serve as a COVID-19 testing site for the greater community. The testing site is open 10 a.m. to 6 p.m. Monday through Friday, at the Kris Russell Volleyball Arena in the Williams Center, 907 W. Schwager Dr., Whitewater. **Pre-registration is required** at [doineedacovid19test.com](https://doineedacovid19test.com).

We continue to be in contact with the Public Health Department in Walworth County, our Medical Director, as well as monitor and follow our Public Health and CDC guidelines. We will continue to update you through mailings and notifications on our website [www.fairhaven.org](http://www.fairhaven.org) and through our **Facebook page: Fairhaven Senior Services**.

**We continue to ask for your vigilance in protecting yourself and those you love. Please ensure that you are wearing your mask covering both nose and mouth, social distancing and washing hands frequently.**

Paul Kuenning  
President/CEO

If you have any questions please contact Karen Boyle, Director of Nursing; Dawn Blazier, Infection Preventionist; Stephanie Zwitter, Hearthstone Team Leader or me by calling 262-473-2140.