

November 24, 2020

Dear Residents, Families and Powers of Attorneys:

Today doing the rapid test, we have found seven residents positive on 2nd floor and two residents on 3rd floor. These residents have been relocated to the Covid unit. All residents were rapid tested and this was followed by a lab test for all residents on floors 2,3 and 4. Residents that have been on the Covid unit are now returning back to their rooms so we are able to accommodate the new positive cases. Staffing is limited and carefully managed at this time.

We continue to monitor all staff for symptoms prior to shift, during shift and performing a quick test if symptoms are present. Staff are removed from schedule according to guidelines. Staff are tested two times a week.

Items may continue to be left at the front entrance for delivery to residents. Please label with apartment and name. Social services may assist in coordinating calls via zoom or skype on all floors. Guests and service workers coming into the building must answer the health survey, have temperature taken, mask, face shield, gown, and wear gloves when here for an approved essential or compassionate visit.

Floors 2 & 3 Skilled Care and 4th floor Assisted Living, Residents are being monitored for symptoms and tested with a quick test if symptoms are present. All residents will remain in their rooms, wearing a mask when out in public spaces. Visits will be limited to only approved Compassionate visits. In-house spousal visits are discontinued at this time. Beauty shop and Massage therapy are discontinued at this time. Transportation will be limited to only essential medical appointments. Leisure services activities will be limited. Meal services will be limited and served in rooms.

We continue to be in contact with the Public Health Department in Walworth County, our Medical Director, as well as monitor and follow our Public Health and CDC guidelines. We will continue to update you through mailings and notifications on our website www.fairhaven.org and through our **Facebook page: Fairhaven Senior Services**.

We continue to ask for your vigilance in protecting yourself and those you love. Please ensure that you are wearing your mask covering both nose and mouth, social distancing and washing hands frequently.

Paul Kuenning
President/CEO

If you have any questions please contact Karen Boyle, Director of Nursing; Dawn Blazier, Infection Preventionist; Stephanie Zwitter, Hearthstone Team Leader or me by calling 262-473-2140.