

Fairhaven Senior Services

Policy and Procedures

Title: Indoor Controlled Window Visits	Department: Nursing
Origination Date: 2/19/21	Review Frequency: As needed
Reviewed by: DON, Infection Preventionist	Last review Date: 3-16-21

POLICY STATEMENT: It is Fairhaven's intent to assist family and residents to connect using safest format available abiding by COVID-19 Core Principles of Infection Prevention. Visits will be allowed as long as there is no Facility outbreak (meaning one positive case either staff or resident) within the facility and the Walworth positivity rate for Walworth County remains below 10%.

PROCEDURE:

1. All visits will be scheduled in Piano Lounge on the 1st Floor and be set up to accommodate residents and families to the best of Fairhaven's ability to keep areas safe and clean.
Public Bathrooms will not be available during visits.
2. Visitors will be monitored when in facility. Signing in and out with each visit.
3. Upon arriving the visitor must complete the questionnaire and have their temperature taken. Sign in with name, phone number, and resident visiting.
 - If the visitor answers YES to any question they will be asked to delay their visit until symptoms are no longer present additionally, they will be asked to seek outside COVID-19 testing.
 - If the visitor answers NO to all questions, they may see the resident.
4. Visits will be limited to 2 visitors per visit. Visits will be 45 minutes in length and will be available daily. Scheduling will be completed by calling the 2nd floor Unit Coordinator.
5. Visitors will be expected to wear appropriate PPE- **We will supply medical grade mask while visiting.**
6. Visitors are expected to adhere to the 6-foot social distancing – unless the resident is requesting physical contact with their loved one- this may occur with hand sanitizing before and after the contact **AND MASKS MUST WORN PROPERLY DURING THIS CONTACT. (OVER NOSE AND MOUTH)**
7. Visits will be scheduled during the hours of 9am to 4 pm daily. Please refrain from visiting with other residents or their family member in the building.
8. Visitors will enter through the Main Entrance in the front lobby and then proceed to the window visit area, Visitors will exit through Main Entrance.

9. Visitors should alert the facility if any symptoms or positive test results occur within 14 days after visiting the facility to ensure resident safety and monitoring.
 - **CALL 262-473-2140 to report symptoms or positive test results.**
10. Visitors will be required to read and sign that they have reviewed and fully understand its content and agree to follow our policy and the Core Principles of COVID-19 Infection Prevention.
11. Any non-compliance to this Policy will result in being asked to leave the facility and if any disorderly conduct occurs law enforcement will be called.
12. Visitors may still bring in personal items for residents and leave them in the front entrance.

We will follow the Core Principles of COVID-19 Infection Prevention:

Screening of all who enter the facility for signs and symptoms of COVID-19 (e.g.,

temperature checks, questions about and observations of signs or symptoms), and

denial of entry of those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status)

- **Hand hygiene (use of alcohol-based hand rub is preferred)**
- **Face covering or mask (covering mouth and nose)**
- **Social distancing at least six feet between persons**
- **Instructional signage throughout the facility and proper visitor education on COVID19 signs and symptoms, infection control precautions, other applicable facility practices (e.g., use of face covering or mask, specified entries, exits and routes to designated areas, hand hygiene)**
- **Cleaning and disinfecting high frequency touched surfaces in the facility often, and designated visitation areas after each visit**
- **Appropriate staff use of Personal Protective Equipment (PPE)**
- **Effective cohorting of residents (e.g., separate areas dedicated to COVID-19 care)**
- **Resident and staff testing conducted as required at 42 CFR § 483.80(h) (see QSO20- 38-NH)**

SUBJECT TO CHANGE AT MOMENTS NOTICE BY FACILITY

CDC Preparing for COVID-19 in Nursing Homes

CMS memorandum QSO-20-39-NH

DHS COVID-19 Nursing Homes

