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April 23, 2021

Dear Residents, Families and Powers of Attorneys:

Good News,

After retesting and having all test results returned, **we can resume our visitation** policy for 2nd floor skilled nursing. (policy may be found on our website) Testing showed that the staff member is not positive.

Residents on 2nd floor skilled care may resume:

- Scheduling family indoor visits by calling the unit clerk
- Scheduling compassion/end of life visits with family by calling the unit clerk
- Outside social visitation
- Family transportation for doctor appointments
- Spousal visits
- Beauty and Massage services

Visitors to the floors to be allowed entrance into the building after completing the questionnaire and will be required to wear face shields and surgical masks.

Items may continue to be left at the front entrance for delivery to residents. Please label with apartment and name. Social services may assist in coordinating calls via zoom or skype on all floors.

Visitation continues and policy has not changed for residents on 4th floor, Apartments or Hearthstone. (policy may be found on our website)

We continue to be in contact with the Public Health Department in Walworth County, our Medical Director, as well as monitor and follow our Public Health and CDC guidelines. We will continue to update you through mailings and notifications on our website www.fairhaven.org and through our **Facebook page: Fairhaven Senior Services**.

We continue to ask for your vigilance in protecting yourself and those you love. Please ensure that you are wearing your mask covering both nose and mouth and social distancing. The community spread is increasing in both Jefferson and Walworth Counties. At this time, we understand that two variants have been identified in Rock County that are impacting those who have been vaccinated.

If you have any questions, please contact Karen Boyle, Director of Nursing; Dawn Blazier, Infection Preventionist; Jessica Ward, Supportive Services Nurse or me by calling 262-473-2140.

Paul Kuenning
President/CEO